United States Postal Service®

INDUSTRYALERT

June 26, 2024

Click-N-Ship Application Upgrade

On July 14, 2024, all customers creating a shipping label online will experience the upgraded Click-N-Ship application. The Click-N-Ship application has added access to new features, pricing options, and an enhanced customer shipping experience.

The Click-N-Ship application will offer USPS Ground Advantage, Priority Mail Express, Priority Mail, and Parcel Select products for domestic shipping. For international shipping, Priority Mail Express International, Priority Mail International, and First-Class Package International Service will be available.

Effective July 14, 2024, the upgraded Click-N-Ship application will not be available for Global Express Guaranteed (GXG) service. However, other postage payment methods will still be available for GXG. These include postage stamps, postage validation imprinter (PVI) labels, postage meter stamps, information-based indicia (IBI), PC Postage service, or permit imprint. GXG service will continue to be available at local post offices.

Features and benefits available in the upgraded Click-N-Ship application include:

- Access to commercial rates on all label purchases for eligible products
- Even lower than commercial rates for select products (limited to business customers opted into the Business Rate Card or customers with a negotiated service agreement)
- Label Manager allowing customers to upload and edit up to 1,000 labels
- Create a return label to enable consumer returns included in the original shipment
- Integration with marketplaces to import orders automatically
- USPS Label Delivery, allowing customers without a printer to receive labels delivered by their carrier
- Expanded Shipping History to view all labels purchased in the last 12 months
- Free USPS-branded shipping supplies and packaging
- Optional delivery of packages to a nearby USPS Smart Locker
- The ability to add extra services such as Electronic Signature Online, Hold for Pickup and more

Customers already using the Click-N-Ship application, just sign into your USPS.com account to start using the enhanced version. New users can create a new USPS.com account by visiting cnsb.usps.com and then immediately begin to create shipping labels.

For detailed information regarding the upgraded Click-N-Ship application, please visit the <u>enhanced Click-N-Ship</u> <u>experience FAQs</u> page on USPS.com.

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